



DoD CYBER CRIME CENTER (DC3)

Cyber Forensics Laboratory

Changing Browser Settings to Display Adobe PDF Forms

Each browser has its own settings that control how PDF files open from a web page. To change this display behavior, follow the instructions provided for your browser.

Apple Safari

1. In Safari, select **Safari**, and then select **Preferences**. The **Preferences** window displays.
2. In the **Preferences** window, click **Security**. Next to the **Allow Plug-ins** check box, click **Website Settings**.
3. In the list of plug-ins, select **Adobe Reader**. Under **When Visiting Other Websites**, in the drop-down list, select **Allow Always**, and then click **Done**.

Google Chrome

Note: Your network administrator might have disabled the affected browser setting.

1. Ensure that Adobe Reader is installed on your computer.
2. In Chrome, click the menu icon (:) in the upper-right corner, and then select **Settings**. The **Settings** page displays.
3. On the left navigation panel, click **Privacy and security**.
4. Under **Privacy and security**, click **Site Settings**.
5. Scroll down, expand **Additional content settings**, and then click **PDF documents**.
6. Under **Default behavior**, click **Download PDFs**.
7. Test the browser setting by clicking a PDF file hyperlink on a web page. The PDF file downloads in the lower-left corner and then opens in Adobe Reader.
8. If the PDF file opens in a different application, change this setting in Adobe Reader:
 - a. In Adobe Reader, select **Edit**, and then select **Preferences**. The **Preferences** dialog displays.
 - b. Under **Categories:**, click **General**.
 - c. Click **Select as Default PDF Handler**.
 - d. Click **Continue**, and then follow the steps provided.
 - e. In the **Preferences** dialog, click **OK**.

Microsoft Edge

DC3/CFL recommends using Microsoft Internet Explorer 11 instead of Microsoft Edge. (Internet Explorer 11 and Edge are both included with Windows 10.)

Microsoft Internet Explorer 8 – 11

1. In Internet Explorer, select **Tools**, and then select **Manage add-ons**. The **Manage Add-ons** dialog displays.
2. On the left side of the dialog under **Add-on Types**, click **Toolbars and Extensions**.
3. On the left side of the dialog in the **Show:** drop-down list, select **All add-ons**.
4. In the list of add-ons, click **Adobe PDF Reader** to highlight it.
Note: If you do not see the **Adobe PDF Reader** add-on, select the other options in the **Show:** drop-down list. On some systems, this add-on appears after selecting **Run without permission**.
5. At the bottom of the dialog, click **Enable**, and then click **Close**.

Mozilla Firefox

1. In Firefox, click the menu icon (≡) in the upper-right corner, and then select **Settings**. The **about:preferences** page displays.
2. In the **General** panel, scroll down to **Applications**.
3. Find **Portable Document Format (PDF)** in the list, and then click it.
4. In the **Action** column, click the down arrow, select **Use other**, select **Adobe Acrobat Reader** or **Adobe Acrobat**, and then click **OK**.
5. Close the **about:preferences** page. Any changes you made save automatically.