



DoD CYBER CRIME CENTER (DC3)

DoD—Defense Industrial Base Collaborative Information Sharing Environment

How to Obtain a DoD-Approved Medium Token Assurance Certificate

DoD Cyber Exchange & External Certification Authority

This document details the process to obtain a Department of Defense (DoD)-approved Medium Token Assurance Certificate by utilizing the DoD Cyber Exchange. A Medium Token Assurance Certificate is required to access the DIBNet reporting module. Through the reporting module, contractors can rapidly report a discovered cyber incident that affects a covered contractor information system (or covered defense information residing therein) or that affects the contractor's ability to provide operationally critical support.

Please note:
Use **Internet Explorer** for all steps noted

DoD Cyber Exchange:

The DoD Cyber Exchange delivers trusted cyber policies, guidance, cybersecurity tools and training, and other cybersecurity resources to the DoD, Federal agencies, and public. Specific details and screenshots are provided for the process steps below.

External Certification Authority (ECA):

The DoD has established the External Certification Authority (ECA) program to support the issuance of DoD-approved token certificates to industry partners and other external entities and organizations. The ECA program is designed to provide the mechanism for these entities to securely communicate with the DoD and authenticate to DoD Information Systems.

Step-by-Step

Navigating DIBNet/ECA

1. **Navigate** to <https://public.cyber.mil>
2. **You will be directed to the External Certificate Authorities (ECA) – DoD Cyber Exchange website**
3. **Scroll down to find the “Approved ECA Vendors” sub heading:**
click on your chosen ECA vendor for vendor-specific instructions

Approved ECA Vendors

- [WidePoint \(formerly ORC\)](#)
- [IdenTrust, Inc.](#)

Step-by-Step

Option One: WidePoint (formerly ORC)

1. **From the ECA webpage:**
click on “WidePoint (formerly ORC)”
Note: You will receive a warning that you are leaving the Cyber Exchange. Click on “Leave the Cyber Exchange” at the bottom of the warning, and you will be redirected to the WidePoint website.

Approved ECA Vendors

- [WidePoint \(formerly ORC\)](#)
- [IdenTrust, Inc.](#)

2. **Scroll to the “Get Certificates” subheading:**
click on “Order” next to “Medium Token Assurance Identity and Encryption Certificates”

Get Certificates:

Order Medium Assurance Identity and Encryption Certificates
Access to NSA ARCnet, MPO, GSA eOffer/eMod, PPIRS, and DoD sites

Order Medium Token Assurance Identity and Encryption Certificates
Access to all of the above and AFWAY, JPAS, FEDMALL, etc.

Order Medium Hardware Identity and Encryption Certificates
Access to all of the above and FVS, NGA, Navy Data Environment (NDE), etc.

Which certificate do I need? **Renew Certificates**

3. After reading the next page thoroughly:

click on “Proceed to Step 1 to read the requirements” to proceed.

Steps to obtain your Medium-Token Assurance certificates

- Step 1: Read the requirements.
- Step 2: Gather the required documents.
- Step 3: Trust the CAs.
- Step 4: Fill out and print the online request forms.
- Step 5: Verify your enrollment keys.
- Step 6: Have the printed request forms (with the required documents) notarized. Mail the documents to WidePoint-ORC, and await receipt of your digital certificates.

[Proceed to Step 1 to read the requirements](#)

4. Thoroughly read and proceed through the remaining steps as appropriate until complete.

Step-By-Step

Option Two: IdenTrust, Inc

1. From the ECA webpage:

click on “IdenTrust, Inc.”

Note: You will receive a warning that you are leaving the Cyber Exchange. Click on “Leave the Cyber Exchange” on the bottom of the warning. You will be redirected to the IdenTrust, Inc. website.

Approved ECA Vendors

• [WidePoint \(formerly ORC\)](#)

• [IdenTrust, Inc.](#)

DoD CYBER CRIME CENTER

2. Scroll down to the “Applications for ECA Certificates” subheading:
click on “Learn More.”

The image shows four informational cards for ECA Certificates. The third card, titled "Applications For ECA Certificates", is highlighted with a red border. Below the title, it states: "DoD application sponsors determine the type of certificate required for access". A blue button labeled "LEARN MORE" is circled in red. The other cards are: "About ECA Certificates" (issued to individuals for access and signing), "Specifications For ECA Certificates" (rated as medium assurance), and "About Foreign ECA Certificates" (issued to U.S. citizens residing in government-approved foreign countries).

3. Read through the next page about the “Applications Using ECA Certificates”
When complete, click “Buy Now” at bottom of page.

To purchase a DoD ECA certificate, simply select BUY NOW and use our Certificate Selection Wizard to determine the best certificate for your application.

[BUY NOW](#)

4. Make sure “DIB Cyber Incident Reporting” is checked and then click “Next”

- Defense Export Control and Compliance System (DECCS)
- Defense Industrial Base (DIB) Cybersecurity (CS) Program
- Dept of State – D-Trade
- DIB Cyber Incident Reporting
- DISA (Defense Information Systems Agency)
- DITCO (Defense Information Technology Contracting Organization)
- DLA Transaction Services (Defense Logistics Agency)

5. Check whether or not you live in the US on the next screen and then click on “Next”

6. When selecting a certificate, check “ECA Medium Token Assurance” and then click on “Next”

Select A Certificate

Please Select The Certificate Type You Would Like To Purchase

ECA Medium Assurance \$109.00 - \$245.00

ECA Medium Token Assurance \$145.00 - \$305.00



7. **Select the certificate validity period and storage device appropriate for your needs, and then click “Next”**

Please Select The Certificate Validity Period

1 Year - \$145.00

2 Year - \$261.00

3 Year - \$305.00

Please Select The Storage Device For Your Certificate

HID Smart Card use existing - \$0.00

HID Smart Card - \$52.00

HID Smart Card with reader - \$68.00

HID USB Token use existing - \$0.00

HID USB Token - \$68.00



8. **Verify your selections** and click “Buy Now”

Contact Information

Should you have any questions or concerns, or require assistance throughout the above processes, please contact the DIB CS Program Office:

Email: OSD.DIBCSIA@mail.mil

Phone: (703) 604-3167

Toll Free: (855) DoD-IACS

Fax: (571) 372-5434

Additionally, for questions regarding the process for how to report a cyber-incident, please contact the DoD Cyber Crime Center (DC3):

Email: DC3.DCISE@us.af.mil

Hotline: (410) 981-0104

Toll Free: (877) 838-2174